



Sharing information about your support needs



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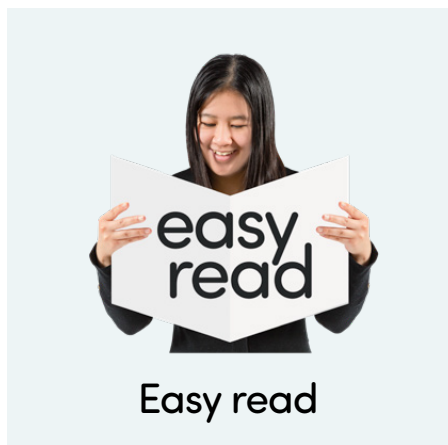
Everyone has different support needs. Soon there will be a new way to make sure every part of the NHS knows how you like to be treated.



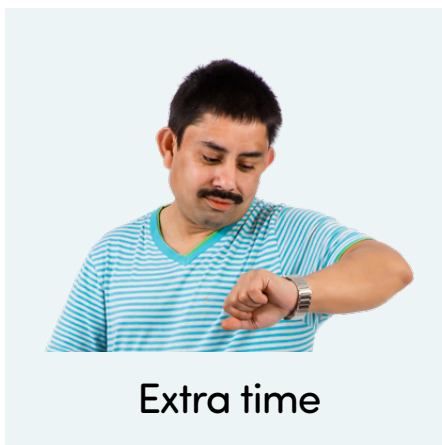
You will be able to ask your **GP** (your doctor) to put a note on the computer about the kind of support you like. We call this note a **flag**.



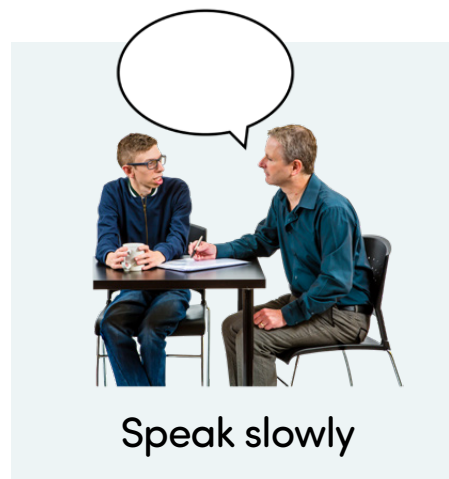
Tell your GP what you want written in your flag. Things like :



Easy read



Extra time



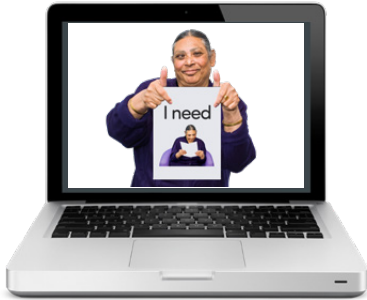
Speak slowly



Whenever you use any NHS service the staff can read this flag - and know how best to look after you.



We had an event to find out what people think. These are people's ideas from the day :



People thought it would be good to share information about these things :



How to **communicate** with you



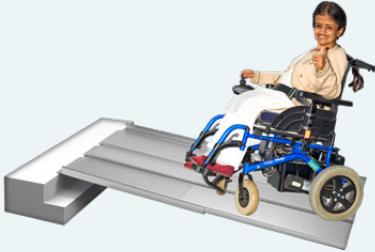
Who to **involve** in your healthcare



Things that help with your **treatment**



Which doctor or nurse you prefer



Any physical or **access** needs



How you like your **appointments** to be
- things like afternoons only
or a reminder on the day.



A reminder about being friendly and
welcoming.



What you **can** do for yourself
(not just what you can't do)





We talked about which staff should see the information :



It would be good if healthcare staff know about your support needs before they meet you.



It is good for **receptionists** to know about your support needs but they don't need to know about your healthcare.



This is really good for people with a learning disability, autism and for other disabled people.



This would be great for children from a young age.



We talked about things that worry us :



Everyone is different. You should choose what information to share.



The flag is only useful if staff read the information.



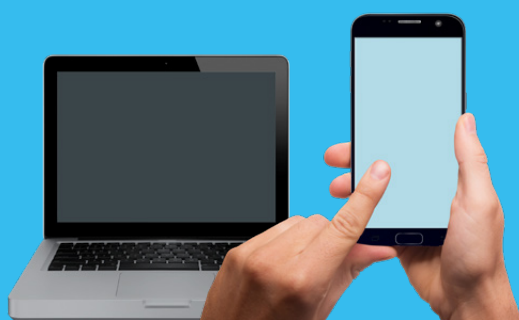
Staff need training- to know about learning disability and autism.



You know best about your support needs - more than health staff.



Keep my information safe - only people who should read it should get it.



The NHS England
Learning Disability and Autism
Engagement Team

Phone : [0113 824 9686](tel:01138249686)

Email : engage@nhs.net

Web : [www.england.nhs.uk/
learning-disabilities/about/get-
involved/forum](http://www.england.nhs.uk/learning-disabilities/about/get-involved/forum)

Facebook :
[NHS England Learning Disability
and Autism Engagement](https://www.facebook.com/NHSEnglandLearningDisabilityandAutismEngagement)

Twitter : [@NHSSability](https://twitter.com/NHSSability)